

CASE STUDY › STATE GOVERNMENT

The Customer

This state highway transportation department in the Southwest is responsible for building and maintaining roads statewide. With this responsibility comes a great deal of research, mapping, engineering specifications, AutoCAD files and other technical data. Each year the department had not only created more highways, but more data as well - critical data that impacted the entire state.

The Challenge

With a small IS department and without an efficient storage solution, each group within the state highway department was responsible for their own backups to individual servers.

Resources were stretched and issues arose with security and consistency of stored data. Restores were an additional challenge. Even though the IS department was only responsible for backing up a few servers, bringing back a lost file required finding and loading up to seven tapes in a specific order which was difficult and time consuming. Even with all the effort expended, it wasn't ensured that the lost file would be located.

The Solution

The STORServer Backup Appliance allows backup of nearly two terabytes of data residing on several different platforms to be consolidated into a single department and ensure that data is more secure. Staff time is conserved allowing one person to manage the backup of 43 servers with very little attention. They are also extremely pleased with the five second restore time they've achieved.



ABOUT STORSERVER

STORServer, Inc., headquartered in Colorado Springs, CO is a leading provider of data backup solutions for the mid-market. We offer a complete suite of appliances, software, and services that solve today's backup, archive and disaster recovery challenges. For more information on STORServer, please visit the company's website at www.storserver.com.

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