

CASE STUDY › PUBLIC UTILITY

The Customer

This public utility company in the Pacific Northwest was established in 1949 and provides electric and water services to more than 300,000 customers. As the second largest publicly-owned utility in the region and the twelfth largest in the nation, there is a huge responsibility to properly maintain service to their constituents.

The Challenge

The company looked for ways to improve the efficiency and availability of resources and applications. That quest led to VMware® to virtualize approximately 25 percent of its server environment. For more than twelve years, the IT department had used IBM Tivoli® Storage Manager (TSM) software to back up its systems and wanted to continue using this platform on the virtual machines.

It was quickly realized that a model was needed that would not only recover the data files in the event of a disaster, but would also capture a full image of all the configurations.

The Solution

This public utility is successfully using the STORServer Agent for VMware Consolidated Backup to control 28 virtual machines on a daily basis and approximately 22 gigabytes of data that is transferred. Full images are created once a month which can range from two-22 gigabytes of information. The software has provided a huge savings in both money and time.



ABOUT STORSERVER

STORServer, Inc., headquartered in Colorado Springs, CO is a leading provider of data backup solutions for the mid-market. We offer a complete suite of appliances, software, and services that solve today's backup, archive and disaster recovery challenges. For more information on STORServer, please visit the company's website at www.storserver.com.

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