

## CASE STUDY › LOCAL GOVERNMENT

### The Customer

This growing suburban town in the Southeast has a population of almost 150,000 whose well-being depends on a responsive 911 emergency system using technology that assists, rather than deters, in helping operations run accurately and efficiently.

### The Challenge

Previously the 911-dispatch center's system was forced to muddle through an undependable tape library mess. The amount of unnecessary time and frustration that resulted from excessive effort spent on restoration led to the search for a more effective and resourceful solution.

### The Solution

The town was backing up 24 servers with four terabytes of data. The immediate benefit of the switch from the previous solution to the STORServer Backup Appliance was the increase of efficiency. Restorations that once took 15 hours a week to complete now take only seconds; gone are the days saved for frustrations due to the previous system and lack of adequate customer service. The people at STORServer providing support have definitely helped relieve all of the headaches endured while using the previous system.

In the years that the town has been using the STORServer Backup Appliance, three major upgrades have been implemented. The scalability and versatility of the STORServer solution allows it to be upgraded to keep pace with data growth as backup and recovery needs change.



### ABOUT STORSERVER

STORServer, Inc., headquartered in Colorado Springs, CO is a leading provider of data backup solutions for the mid-market. We offer a complete suite of appliances, software, and services that solve today's backup, archive and disaster recovery challenges. For more information on STORServer, please visit the company's website at [www.storserver.com](http://www.storserver.com).

#### [storserver.com](http://storserver.com)

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