

CASE STUDY › HEALTHCARE

The Customer

These two healthcare facilities are located approximately 20 miles apart in a rural area of the Pacific Northwest and are open for business 24x7.

The Challenge

Bringing down the LAN for extended periods of time in order to accommodate backups had become an unacceptable norm for these hospitals where round-the-clock availability of critical data is a necessity. Weekend backup windows of 56 hours or more were spilling over into the work week interfering with patient care. It became critical to find a backup solution that would run simultaneously with the LAN and associated databases.

The Solution

The STORServer Backup Appliance performs incremental backup, preserving crucial network bandwidth. Hot backup capability minimizes disk storage and makes patient services available seven days a week. System administrators now spend only 10–15 minutes reviewing daily backups.

STORServer's tape reclamation process enables the customer to keep tapes full of active data while deleting what they don't need. Additionally, STORServer's archive functionality allows healthcare institutions to meet HIPAA and internal data retention requirements.

The STORServer Backup Appliance has been proven capable of restoring data for over 3,500 users in less than 24 hours, a result that could not be achieved by the hospital's previous backup solution.



ABOUT STORSERVER

STORServer, Inc., headquartered in Colorado Springs, CO is a leading provider of data backup solutions for the mid-market. We offer a complete suite of appliances, software, and services that solve today's backup, archive and disaster recovery challenges. For more information on STORServer, please visit the company's website at www.storserver.com.

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STORServer, Inc. U.S. (800) 550-5121 : STORServer, Europe 0031 (0) 78-6814444
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